#### Choosing the Right Tools

How Different Markets and Programs Call for Different Approaches to Estimating Net Impacts

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### Two Examples of Market Effects Evaluations

 California Residential New Construction Market Effects Evaluation



- Conducted for California Public Utilities Commission
- Under Direction of California Institute for Energy and Environment
- Multi-State Modeling of the Market Effects of CFL Programs
  - Conducted for program administrators in California, Colorado, Connecticut, Massachusetts, Michigan, New York, and Wisconsin





### **Topics**

- Comparing Evaluation Objectives
- Options for Estimating Net Impacts
- Key Program and Market Differences
- Methodologies Selected
- Summary: Factors in Selection of Methodology



#### Comparing Evaluation Objectives

- Similarity: Both Seek to Estimate Net Energy Savings Stemming from Market Effects
- Similarity: Both Involve Baseline Estimates
- Similarity: Both Start with Gross Savings Estimates and apply Net-to-Gross Ratios
- Difference: Treatment of Participants and Non-Participants
  - Residential New Construction: Examines non-participant spillover only
  - Multi-State CFL Modeling: Examines net effects at the market level, without differentiating free ridership, participant spillover, and non-participant spillover



### Options for Estimating Net Savings

- Deemed or Stipulated Savings
- Self-Reported or Survey-Based Estimates
- Cross-Sectional Estimates
- Structured Expert Judgment
- Historical Tracing



- Degree of Comparability to Markets in Other Areas
  - Residential new construction
    - Unique state building codes
    - Unique climate(s)
    - Local primary market actors: builders, HVAC contractors, Title 24 consultants, HERS raters
  - CFL programs
    - Similar products across different states
    - National and multi-national market actors



- Ability to Identify Participants and Non-Participants
  - Residential new construction
    - Participating homes from program database
    - Non-participating homes from new meter hookup requests
  - CFL programs
    - With upstream programs, participants are anonymous
    - Participants usually not aware that they are participants



- Diversity and Complexity of End-Uses or Practices Targeted by the Program
  - Residential new construction
    - Materials, building and installation practices, modeling, more
  - CFL programs
    - Fairly narrow range of fairly simple products



- Availability and Quality of Sales or Shipment Data
  - Residential new construction
    - Equipment sales data often do not differentiate new construction from other applications
    - Only tangentially helpful for whole-house savings
  - CFL programs
    - National- and state-level data tantalizingly available
    - What is missing makes the data misleading



- Who the Ultimate Decision Makers Are
  - Residential new construction
    - Largely builders
    - Title 24 consultants and HERS raters have strong influence
  - CFL programs
    - Largely consumers
    - Retailers and manufacturers have strong influence



- Reliability of Survey Responses
  - Residential new construction
    - For builders, unlike Title 24 consultants, efficiency is not a primary concern
    - Builders unlikely to admit not building to code
  - CFL programs
    - In telephone surveys, consumers cannot accurately report number of CFLs installed or purchased



- Market Actors' Knowledge of the Broader Market
  - Residential new construction
    - Builders—much less home buyers—may not be in a position to know how the IOU programs have influenced the market
  - CFL programs
    - End-Users typically do not know they are participants and may not even know there is a CFL program



#### Residential New Construction

- Unique and local market
  - Precludes cross-sectional approach
- Ability to identify participants and non-participants
  - Allows self-reporting and estimation of non-participant spillover
- Diversity and complexity of end uses and practices
  - Home buyers can't answer most questions about efficiency practices
  - Home buyers usually aren't the ultimate decision makers
- Availability and quality of sales and shipment data
  - Not always available
  - Do not allow specification of efficiency of house as a whole



#### Residential New Construction

- Who the Decision Makers and Influencers Are
  - Builders are primary decision makers
  - Title 24 consultants are key influencers
- Reliability and Validity of Survey Responses
  - Builders have motives to exaggerate efficiency of homes they build
  - Title 24 consultants involved in every home, unlike HERS raters
  - Focus exclusively on efficiency, unlike builders
- Market Actors' Knowledge of the Broader Market
  - Home buyers can't answer most questions about efficiency practices
  - Home buyers usually aren't the ultimate decision makers
  - Builders may not know effect of program on availability, pricing, etc.



- Residential New Construction
  - Opted for expert judging
    - Delphi panels of Title 24 Consultants and industry experts
    - Gross savings from on-site audits of non-participant homes
      - Above-code homes compared to just-code homes
      - Just-code homes compared to below-code homes
    - Panel members see gross savings estimates and assign attribution scores to IOU programs and other factors to derive net savings estimates



#### CFL programs

- Markets similar across U.S.
- Cannot identify participants and non-participants
- Similar products and markets in different states allow cross-sectional approach
- Missing pieces too problematic to allow use of sales and shipment data
- Who the primary decision makers and influencers are
  - Consumers primary decision makers
  - Manufacturers and retailers key influencers



#### CFL programs

- Reliability and validity of survey responses
  - Consumers cannot reliably report how many CFLs they are using or have purchased
  - Manufacturers and retailers may not be willing to provide comprehensive sales information
- Market actors' knowledge of the broader market
  - Consumers cannot know the influence of programs on pricing and availability
  - Manufacturers and retailers have more knowledge, but may be motivated to exaggerate program influence



#### CFL Programs

- Opted for cross-sectional approach specifically multistate modeling
  - No need for perfect comparison area
  - Model controls for household level variation
  - Pooling resources gives large sample sizes
- Used on-site assessments for estimation
- Program areas and non-program geographic areas included 16 in all
- 9,325 telephone interviews, 1,444 onsite audits



#### CFL Programs

- Dependent variable: purchases in 2008
- Independent variables
  - Presence/absence and strength of CFL program
  - Demographics
  - Years using CFLs
  - Saturation at the beginning of 2008
  - Many others attempted
- NTG: (with-program sales minus no-programsales)/program-supported sales
- NTG applied to gross savings



#### Conclusion

- Good net savings estimates:
  - Ensure wise expenditures of program resources
  - Tie rewards to actual savings
  - Guide programs toward maximizing savings
- But very difficult to estimate net savings
- Start by examining available estimation options, and compare requirements of methods with conditions of the particular market and program

