



# Market Lift The Enigma of Incentive Program Redesign

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2015 IEPEC Conference — Long Beach, California

#### What is Market Lift?

Novel program approach

Incentives based on sales increases (lift)

Baseline and comparison area sales

Design tries to reduce free ridership

### MA Market Lift Initiative

September 2013 to February 2014

Two comparison areas

Maintained upstream incentives

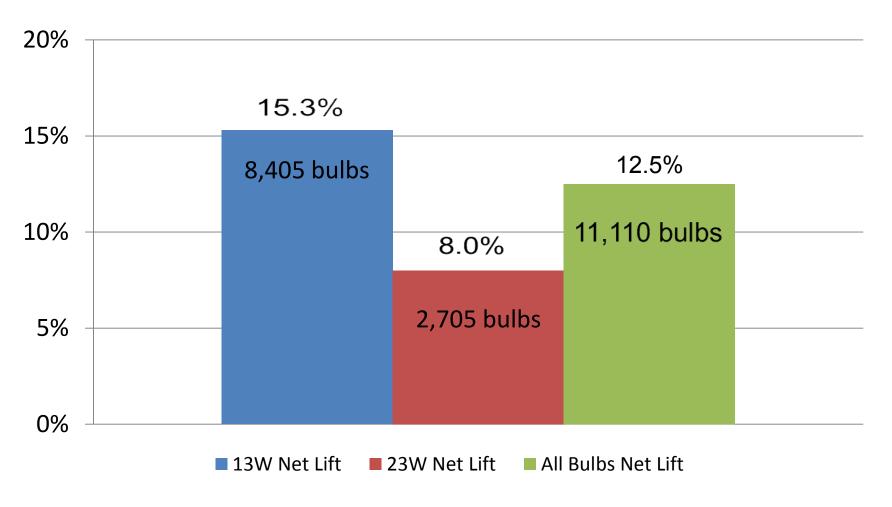
$$(MA\ Lift-Prelift) - \frac{(Comp1\ Lift-Prelift) + (Comp2\ Lift-Prelift)}{2}$$

# **Evaluation Methodology**

Review program tracking databases

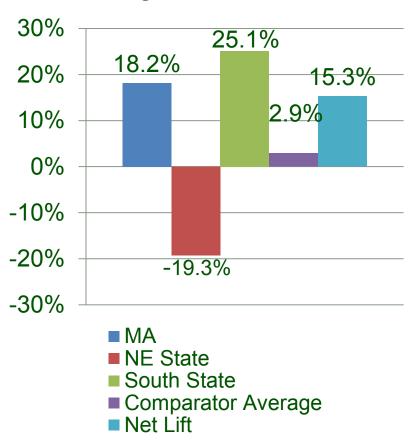
In-depth interviews

## Net Lift Achieved

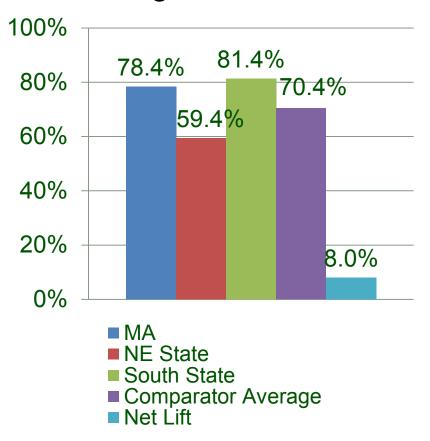


## Differences Between Comparators

#### % Change in 13 Watt Sales



#### % Change in 23 Watt Sales



# Key Interview Findings

- Securing retail partners difficult
- Costly design
- Appropriate comparison areas critical
- Partner data collection capabilities
- Viability of approach?

#### **Conclusions and Considerations**

- Conduct cost-effectiveness analysis
- Rename or rebrand
- Stress continuation of upstream incentives
- In-state, In-Store comparison group